

# Help, I Forgot my MyEd password

## 1. Logging In

The MyEdBC website is <https://www.myeducation.gov.bc.ca/aspn/logon.do>

**You must use a laptop or desktop computer to initialize your Login account.**

Note:

- Most smartphones and some computers may have a server firewall or popup blockers that prevent access to the website.
- Pop Ups should be enabled for some features of the site to work properly.

## 2. Enter your Login ID (student number)



## 3. Click on the "Forgot Password" link.



## 4. A new box will pop up that looks like this:

i) Put in your student number

ii) Put in your learn34email address.

(1) Your learn34 email is the ONLY email account that can be used with MyEd.

iii) Click CONTINUE

iv) You will receive a pop up window with a security questions you chose when you set up your account. You must answer with the same answer you supplied before.

## 5. Once logged on, you will be able to:

- View, and print your report card
- view your current
- complete your course planning
- view basic demographic information
- see attendance for your classes

\*Please remember if we have created a temporary password for you, you will be prompted to reset your password and set a security question

### Password Requirements

- Minimum length is 8 characters
- At least one number and one symbol that isn't a letter or number
- At least one capital and lowercase letter
- Password cannot contain login name, first name, middle name, last name, date of birth, personal id, or only sequential letters or numbers