

Help, I Forgot my MyEd password

1. Logging In

The MyEdBC website is <https://www.myeducation.gov.bc.ca/asp/en/logon.do>

You must use a laptop or desktop computer to initialize your Login account.

Note:

- Most smartphones and some computers may have a server firewall or popup blockers that prevent access to the website.
- Pop Ups should be enabled for some features of the site to work properly.

2. Enter your Login ID (student number)



3. Click on the "Forgot Password" link.



4. A new box will pop up that looks like this:

*Please remember if we have created a temporary password for you, you will be prompted to reset your password and when the system asks for your current password, they want the system generated password you were sent.

Password Requirements

- Minimum length is 8 characters
- At least one number and one symbol
- At least one capital and lowercase letter
- Password cannot contain login name, first name, middle name, last name, date of birth, personal id, or sequential letters or numbers

- i) Put in your student number
- ii) Put in your learn34email address.
(1) Your learn34 email is the ONLY email account that can be used with MyEd.
- iii) Click CONTINUE
- iv) You will receive a pop up window with a security questions you chose when you set up your account. You must answer with the same answer you supplied before.(your answer is case sensitive)

5. Once logged on, you will be able to:

- view and print your current report card
- view your current schedule
- complete your course planning
- view basic demographic information
- see attendance for your classes
- view assignments for your classes